

## Corporate Trainer – Cyber Security

### Description

We are searching for communicative candidates who are proactive and passionate about company products and the clients they serve. If you are familiar with the cybersecurity world & have a flair for client communication and understand consumer behavior, we'd like to meet you.

### Responsibilities

- Cyber Security Trainer will be responsible for regular Training related to CloudSEK's Products training
- Apart from Product, the candidate will be responsible for delivering Cyber Security Trainings
- Responsible for creating the training materials, schedule, coordinate & deliver required training
- To be engaged with clients on the feedback to improve the overall customer satisfaction
- Help build Training team company-wide
- Will be responsible for Client Accounts Management
- Build and maintain strong, long-lasting client relationships
- Take a client's requirements and assist with plans to meet those requirements
- The role also liaises between customers and cross-functional internal teams to ensure the timely and successful delivery of our solutions according to customer needs
- Assist with challenging client requests or issue escalations as needed
- Help customers through email, phone, online presentations, screen-share, and in-person meetings
- Track process compliance
- Enhance department and organization's reputation by accepting ownership for accomplishing new and different requests; exploring opportunities to add value to job accomplishments
- This position may require occasional travel

### Qualifications

- 1+ years of Industry experience with relevant experience in Client facing role
- Knowledge in Cyber Security Domain is mandatory
- Strong verbal and written communication, computer, and problem-solving skills. You should be resourceful, analytical, adaptable, and organized with the ability to build rapport with clients
- Active listening and presentation abilities
- Ability to build rapport and collaborate with others within the company and externally
- Ability to prioritize among competing tasks
- Keen attention to detail and adherence to deadlines
- Proven ability to juggle multiple account management projects at a time, while maintaining sharp attention to detail
- Self-motivated and able to thrive in a start-up culture
- Experience with CRM software and MS Office will be an added advantage

### Job Benefits

### Hiring organization

CloudSEK

### Employment Type

Full-time

### Beginning of employment

Immediate

### Duration of employment

Full-time

### Industry

Cybersecurity

### Job Location

CloudSEK, 901, MSM corner,901, MSM Corner, 7th Main Rd., HAL 2nd Stage, Appareddipalya, Indiranagar, 560038, Bengaluru, Karnataka, India

### Working Hours

Flexible

### Date posted

January 6, 2021

### Valid through

15.01.2021

Apply on linkedin

- A competitive salary.
- An awesome team that will challenge and respect you.
- Lunch, Unlimited snacks, and drinks.
- Top-notch office in the heart of Bangalore City.
- Virtual team bondings activities and online fun games etc